



RECEIVED
8/10/11
KOC

231376
Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

ORS

Print

Email

Date: * August 09, 2011

Protestant Information:

Name * Todd Wells

Mailing Address * 406 Ibis Lane

City, State Zip * Lake Wylie, SC 29710 Phone * 980-253-1088

E-mail twells03@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Protest of Carolina Water Service Rate Hike Lake Wylie, SC

RECEIVED

AUG 09 2011

PSC SC
MAIL / DMS

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

It is unconscionable that our elected officials could approve a rate hike of 80% on its' citizens from a company that provides inadequate at best services and the highest water rates I have ever seen as it is. I moved to the great state of SC from NC, one of the highest taxed states in the country, and never had a water bill over \$100 in the hottest years. CSW of SC does not check our meter properly and during a three month period last summer we were billed over \$400! for water. That is 40,000 gallons a month!!! I checked the meter and our home for leaks, there were no leaks, and you could not even read the meter because of dust and dirt, so there was no way CWS was accurately billing us. This is a crime!! I cleaned the meter off so that it is readable and check our usage against what the bills now read, having to police a company myself to make sure they are being fair, and now you want to let them nearly DOUBLE our water bills each month. NO!!!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Unfortunately, I have been out of town for work during the last meeting and will be as my work requires travel. However, I hope the our elected officials are there on my behalf to deny this rate increase.